

**Virtual IT Forum**  
**Wednesday, October 14, 2020**  
**2:00PM-4:00PM**

Facilitator – **Adam Farhoud**, ms consultants

Panelists – **Neil Johnson**, Jones & Henry

**Michael Massey**, Osborn Engineering

**Chad Balsler**, Bayer Becker

**Ram Rajadhyaksha**, DLZ Ohio

**John Seaver**, DLZ Ohio

**Shane Jefferies**, Milhouse Engineering

**TOPICS FOR DISCUSSION**

- 1. The New Norm - what does your office look like in 6 months?**
  - a. IT Policies
  - b. Maybe the better question is what does your home office look like
  
- 2. Collaboration Technologies**
  - a. Internal vs External
  - b. Project File Sharing (client, partners)
    - o Sharepoint
    - o BIM 360
    - o ProjectWise
  - c. Unified Communication/ Phones
  - d. Video Conferencing
    - o Teams
    - o Zoom
  - e. Are there ways to help with emotional connection
  - f. Paperless Workflow
  
- 3. Remote Access**
  - a. Work from Home
  - b. VPN (Microsoft, Cisco, etc.)
  - c. Last Mile Support for Remote Workers
  - d. VID
    - o Daas
    - o RDP (Poor man VDI)
  
- 4. Innovation**
  - a. Open Source
    - o Backend IT usage
  
- 5. Security**
  - a. NIST

- b. Security Compliance
  - Response Templates
- c. Malware/Ransomware Response and Recovery
- d. Multi-factor Authentication

## **6. Disaster Recovery/ Business Continuity**

- a. Managing Storage Growth
- b. Backup Solutions
- c. Change Management

## **7. Help Desk Strategies / Efficiencies**

- a. Team Building
- b. Distributed Workforce Strategies
  - 20% Increase tasks from WFH
- c. Composition of IT Department
- d. Training - What skills you and/or your staff need training on
- e. Software Deployment

## **8. Budgets**

- a. Software Asset Management/ Auditing
- b. Work with C Suite to gain trust and show value

## **9. Tech Talk - Open talk about techy details**

- a. Project Indexing
- b. Group Policy/ Active Directory
- c. Cloud Storage Systems (Panzura, Nasuni)
- d. Cloud Infrastructure (Azure/Amazon/Google)
- e. Internet (size, redundancy, SDWAN, etc.)
- f. Networking Equipment
- g. Hardware Supply Chain
- h. Printing and Scanning
- i. Etc.....

## **10. Happy Hour**