Virtual IT Forum
Wednesday, October 14, 2020
2:00PM-4:00PM

Facilitator – Adam Farhoud, ms consultants

Panelists – Neil Johnson, Jones & Henry
Michael Massey, Osborn Engineering
Chad Balser, Bayer Becker
Ram Rajadhyaksha, DLZ Ohio
John Seaver, DLZ Ohio
Shane Jefferies, Milhouse Engineering

TOPICS FOR DISCUSSION

1. The New Norm - what does your office look like in 6 months?
   a. IT Policies
   b. Maybe the better question is what does your home office look like

2. Collaboration Technologies
   a. Internal vs External
   b. Project File Sharing (client, partners)
      o Sharepoint
      o BIM 360
      o ProjectWise
   c. Unified Communication/ Phones
   d. Video Conferencing
      o Teams
      o Zoom
   e. Are there ways to help with emotional connection
   f. Paperless Workflow

3. Remote Access
   a. Work from Home
   b. VPN (Microsoft, Cisco, etc.)
   c. Last Mile Support for Remote Workers
   d. VID
      o Daas
      o RDP (Poor man VDI)

4. Innovation
   a. Open Source
      o Backend IT usage

5. Security
   a. NIST
b. Security Compliance
   o Response Templates

6. Disaster Recovery/ Business Continuity
   a. Managing Storage Growth
   b. Backup Solutions
   c. Change Management

7. Help Desk Strategies / Efficiencies
   a. Team Building
   b. Distributed Workforce Strategies
      o 20% Increase tasks from WFH
   c. Composition of IT Department
   d. Training - What skills you and/or your staff need training on
   e. Software Deployment

8. Budgets
   a. Software Asset Management/ Auditing
   b. Work with C Suite to gain trust and show value

9. Tech Talk - Open talk about techy details
   a. Project Indexing
   b. Group Policy/ Active Directory
   c. Cloud Storage Systems (Panzura, Nasuni)
   d. Cloud Infrastructure (Azure/Amazon/Google)
   e. Internet (size, redundancy, SDWAN, etc.)
   f. Networking Equipment
   g. Hardware Supply Chain
   h. Printing and Scanning
   i. Etc…….

10. Happy Hour